



*Setting the Priorities of
Government
Community Forum*



June 2008

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Setting the Priorities of Government Community Forum

Introduction

The City of Longmont is offering several community forums in early June 2008 to obtain public input about municipal services priorities. The primary purpose of these forums is to learn about the community's preferences with respect to municipal service priorities at the strategic level as an input into the 2009 General Fund budget process.

This document contains information to help participants prepare for their involvement in the upcoming community forums, including some background information about the status of the City's General Fund, an overview of the community forum process and a brief summary of the types of municipal services that are mostly supported by General Fund revenues (primarily sales and use taxes).

Background

Growth in Longmont peaked in 2001 and has since gradually declined to the low levels that are being experienced today. Likewise, the local economy has slowed impacting sales and use taxes which are a primary source of revenue to the City's General Fund. Since 2002, the City has had to shave its budgets in the General Fund in response to slowed growth and declining revenues. With over 75% of the General Fund expenses made up of salaries and benefits and much of the remaining 25% of the expenses going towards utilities, maintenance contracts and other fixed costs, it is becoming virtually impossible to reduce General Fund budgets further without noticeably impacting services.

Early projections for 2009 show expenses in the General Fund exceeding revenue between \$900,000 up to \$1.6 million. While some General Fund services are supported by specific revenues such as charges for services, others are mostly supported by taxes. The services identified under the five municipal service categories shown below primarily include those services that are delivered directly to the public and are supported by taxes. They are the services that are competing for the non-earmarked tax dollars and other general revenues of the General Fund. General Fund services that provide internal support to the city organization, for example finance, legal, human resources, etc, do not provide direct services to the public and, therefore, are not included in this prioritization process. Services such as electric utilities, water utilities, trash collection, recycling, building inspection and, even the Recreation Center, are fully supported by fees for those services are also not included within this prioritization process.

Overview of the Community Forum Process

During these half-day forums, community members will be asked to provide input about relative priorities among the following five municipal service categories within the General Fund.

- ◆ **Improve Economic Health** which includes maintaining direct business support; planning for future economic opportunities in the community (e.g. economic gardening initiative; support of development and redevelopment projects; support of the downtown development authority)
- ◆ **Improve Environmental Health** which includes promoting, maintaining and preserving the aesthetics, safety and health of the built environment; maintaining and preserving the natural environment for quality of life (e.g. energy conservation at municipal facilities; forestry maintenance; right of way maintenance)
- ◆ **Improve Neighborhood Quality** which includes planning for future neighborhood needs and maintaining quality of life; maintaining community inclusiveness; building neighborhood capacity; creating, maintaining and preserving neighborhood character and sense of place; affordable housing (e.g. community and neighborhood resources; code enforcement; parks maintenance; historic preservation)

- ◆ **Improve Community Safety** (e.g. police; fire; municipal court; probation; city attorney; code enforcement; emergency communications - 911)
- ◆ **Improve Cultural, Educational, Recreation and Human Service Opportunities** (e.g. parks development; library; museum; recreation; youth services; senior services; human service agency grants)

Each forum will begin with a brief opening presentation that will set the context for the budget challenges that our community is facing, followed by small group work where community members will provide input about their priorities among the above mentioned 5 categories. In addition, there will be small group discussions about why people prioritized the service categories as they did, including the benefits and effects on the Longmont community should services be sustained or less emphasized.

How will the Community's Input be used?

Longmont city officials will utilize the community's input about municipal service priorities to help guide them in preparing the 2009 General Fund budget. The relative priorities that will come out of this process will be considered in determining the amount of resources that should go toward each of the five General Fund service categories. Further community direction on relative priorities within each of the five categories, as well as input from City staff, will also be used to make decisions in allocating resources for the 2009 budget.

How will this Booklet be used?

The information contained in this booklet is intended to provide an overview of the five municipal service categories within the General Fund for which community members will be asked to discuss and prioritize. These service categories incorporate *Focus on Longmont* strategic directions.

We ask that Community Forum participants review this information prior to attending one of the forums, and bring the booklet with them to the forum.

Improve Economic Health



Improve Economic Health

Focus on Longmont priorities - Promote Healthy Business Climate; Focus on Downtown

1. Maintaining Direct Business Support

- ◆ Economic Development
This service oversees economic development strategic plans by coordinating contracts and activities and serving as the liaison between the business community and the City.
- ◆ Longmont Economic Gardening Initiative
This service provides training and advisory services to help new or expanding businesses develop the expertise necessary to raise investment capital and successfully manage growth. They typically focus on skills such as business writing, staff management, brand marketing, financial management and financial reporting.

2. Planning for Future Economic Opportunities in the Community

- ◆ South East Urban Renewal Authority Director
The Community Development Director functions as the South East Urban Renewal Authority director working with property owners of the land between the Great Western Sugar Factory and Golden West Flour Mill to promote redevelopment opportunities.
- ◆ Special Development Projects
This service provides coordination with staff and other organizations (e.g. Longmont Downtown Development Authority) on special projects such as the Mixed Use Development at 3rd/Kimbark and Twin Peaks Mall redevelopment project.
- ◆ Planning and Zoning
This service provides support to the planning and zoning commission who is responsible for reviewing and approving all subdivision development in the City to ensure that adequate and useful commercial and industrial areas available for development in the community.
- ◆ Financial Advisory Support
This service provides financial support for urban renewal and other special development projects.

Improve Environmental Health



Improve Environmental Health

Focus on Longmont priority - Enhance the Natural Environment

1. Promoting, Maintaining and Preserving the aesthetics, safety and health of the Built Environment

- ◆ Municipal Grounds Maintenance
This service provides maintenance for areas surrounding municipal buildings.
- ◆ Energy Conservation
This service implements conservation programs for the City's buildings and facilities.
- ◆ Planning and Zoning
This service provides support to the planning and zoning commission who is responsible for reviewing and approving all subdivision development in the City to ensure that new development and redevelopment within the City enhances both the built environment as well as the natural environment.
- ◆ EPA Compliance and Hazards Materials Tracking
This service manages the federal government rules and regulations concerning the handling and disposal of chemicals (chlorine, gasoline, oil, fertilizers, herbicides, pesticides, etc.) and hazardous materials (such as asbestos and lead).

2. Maintaining and Preserving the Natural Environment for Quality of Life

- ◆ Parks Administration
This service supervises the operation and maintenance of the City's parks, open space and facilities.
- ◆ Forestry Maintenance
This service maintains the City's urban forest.
- ◆ Right Of Way Maintenance
This service maintains public street rights of way.
- ◆ Visitor Services
This service coordinates the City's visitors' services and management of its natural resources including Union Reservoir and Sandstone Ranch.

Improve Neighborhood Quality



Improve Neighborhood Quality

1. Planning for Future Neighborhood Needs and Maintaining Quality of Life

- ◆ Planning and Zoning
This service provides support to the planning and zoning commission who is responsible for reviewing and approving all subdivision development in the City to ensure that new and existing neighborhoods are planned or redeveloped in such a manner as to enhance the overall quality of life.

2. Maintaining Community Inclusiveness

- ◆ Neighborhood Improvement, Activity and Outreach Grants
This service provides training for neighborhood group leaders and residents to assist them in addressing issues and preserving the quality of life in their neighborhood. It builds neighborhood capacity to identify and resolve neighborhood issues and partners with residents to maintain a high quality of life within Longmont's neighborhoods.

3. Building Neighborhood Capacity

- ◆ Community Mediation
This service provides trained volunteer mediators to assist in the resolution of disputes such as landlord/tenant, neighbor to neighbor, youth/peer relations, school issues, racial and cross-cultural and facilitation for private nonprofit agencies, community groups and the City of Longmont.
- ◆ Community Resource and Referral
This service assists all members of the Longmont community in gaining access to various City and community services and resources.
- ◆ Cultural Competency and Outreach
This service offers technical assistance and/or training to enhance cultural competency and inclusive leadership skills that prepares members of different cultures to interact with each other and fully participate in the Longmont community. It sponsors community cultural celebrations and provides information and referral services for issues such as civil rights, and fair housing.

4. Creating, Maintaining, and Preserving Neighborhood Character and Sense of Place

- ◆ Code Enforcement
This service provides nuisance code, property maintenance code, zoning code and fence code enforcement to ensure clean, safe, healthy neighborhoods with less disorder and well maintained housing stock who's use is appropriate for the zone and building type. It also works to improve citizen understanding of codes and help maintain good neighborhood relations
- ◆ Parks Administration
This service supervises the operation and maintenance of the City's parks, open space and facilities.
- ◆ Parks Development and Improvement
This service plans, designs and oversees construction of the City's parks and trails system.
- ◆ Parks Maintenance
This service maintains the City's parks and trails system.
- ◆ Historic preservation
This service plans for and administers the city's landmark designation program.

5. Affordable Housing

◆ Affordable Housing

This service develops and administers affordable housing programs. It provides housing programs for low and moderate income households, administers the City's Housing Incentive Programs, Fee Reduction Programs, monitors compliance with the Inclusionary Zoning Program requirements as they pertain to the provision of affordable housing and administers the Down Payment Assistance and other home purchase programs. This service also administers the Homeowner Rehab program, Accessibility Program and Emergency Grant Program; and manages foreclosure prevention education and pre and post purchase education classes.

Improve Community Safety



Improve Community Safety

1. Public Safety Field Operations

- ◆ Code Enforcement
This service enforces nuisance code ordinances, provides property maintenance code enforcement, zoning code enforcement, sign code enforcement and water and air quality standards enforcement in an effort promote clean healthy, well maintained neighborhoods with less disorder, safety hazards and crime.
- ◆ Fire Emergency Response and Operations
This service provides for the suppression of fires and the handling of other emergency incidents, such as hazardous materials spills, explosions, natural disasters and specialized rescues; assists in and responds to non-emergency requests such as odor investigations, smoke and odor removal and ambulance and police assists.
- ◆ EMS operations
This service provides emergency medical services including basic and advanced life support.
- ◆ Police Patrol Beats
Patrol Services is primarily responsible for responding to emergency, immediate, and routing calls for service to ensure the safety and protection of persons and property through proactive and directed patrol, and to provide the highest level of quality service through problem solving and community oriented policing.
- ◆ Police Beat Support
This service specializes in solving crime and disorder related issues that require extensive and long-term police support throughout the community. Because they are not assigned to specific calls for service, they are afforded the time to proactively attack problem areas through various means.
- ◆ Domestic Violence Unit
This service conducts extensive follow up to domestic violence cases and performs tasks that cannot be completed at the time of the initial investigation. They work with the victims to make sure they receive the services they need and they serve as a liaison between the police department, the district attorneys office, the Safe Shelter of St Vrain Valley, the Domestic Abuse Prevention Program, and the Longmont Ending Violence Initiative (LEVI).

2. Special Operations

- ◆ Fire Public Education
This service conducts fire safety presentations and education in schools, businesses and retirement facilities.
- ◆ Fire and Injury Prevention and Education
This service involves specialized teams to safeguard the community including hazardous materials support in hazardous incidents including meth labs, chemical spills, etc to both the City and the surrounding county; wild land fire protection for the open spaces within the City boundaries as well as responding nationally when necessary; technical rescue support for high angle rescue, heavy duty rescue, collapse rescue, etc to citizens and the surrounding community; fire investigators, bomb and arson dog which provides specialized support in determining cause of fires as well as assisting the police bomb team; Urban Search and Rescue response to national and international incidences as requested.
- ◆ Police Professional Standards Unit
This service investigates allegations of misconduct against employees of the police department and coordinates the work of the citizen/employee review panel; oversees and coordinates the development and maintenance of police policies and procedures; and conducts annual audits of various police functions as necessary.
- ◆ School Resource Officers
Commissioned police officers specifically assigned to one or more secondary schools within the St. Vrain Valley School District to enforce statutes and ordinances, as well as school policies, in order to promote a safe environment for learning and extracurricular activities.

- ◆ **Special Weapons and Tactics (SWAT)**
SWAT is a 24/7 on call resource comprised of tactical officers, negotiators, medics and dispatchers that provides assistance and expertise in high risk situations including barricaded suspects, hostage situations, and the service of high risk warrants. The team supports and oversees the City's membership in the Boulder County Bomb Squad which responds to incidents involving actual explosive or hazardous devices as well as suspicious packages.
- ◆ **Animal Control**
This service is responsible for handling calls for service concerning domestic animals and wildlife. They investigate animal cruelty, vicious animals, and nuisance calls such as barking dogs, loose animals, etc. They enforce the municipal ordinances and state statutes relating to animals, pet licensing, education, mediation, and working with pet owners to resolve problems.
- ◆ **Traffic Unit**
The Traffic Unit's purpose is to ensure the safe and expeditious movement of vehicular and pedestrian traffic in our community. They are responsible for the investigation of traffic accidents, the investigation of traffic complaints, the coordination of the DUI enforcement program and various educational programs.

3. Major Case Investigations

- ◆ **Fire Coordination of Field Inspections**
This service provides coordination of all field inspections conducted by fire personnel of existing facilities.
- ◆ **Person Crimes Unit**
This unit investigates felony level crimes that involve direct physical threat or harm to a person, such as sexual assault, robbery, child abuse, and kidnapping. This unit also handles fraud and forgery cases and a multitude of other financial crimes.
- ◆ **Property Crimes Unit**
This unit investigates felony level crimes involving loss or damage to property, such as theft, burglary, auto theft, criminal mischief, and trespass. The unit also includes a computer crimes Detective who concentrates on internet luring, child pornography, and other crimes involving the use of a computer.
- ◆ **Intelligence Unit**
This unit serves as the central point of collection, analysis, and cataloguing of intelligence information related to criminal activity.
- ◆ **Special Enforcement Unit (SEU)**
This unit investigates crime involving vice and illicit drugs specializing in covert and undercover operations. The unit focuses on neighborhood level drug dealers that adversely impact the quality of life in the community.

4. Management of Public Safety

- ◆ **General Oversight of the Fire Department**
This service oversees, coordinates, and plans the functions of the Fire Department to ensure a precision response to a wide variety of emergency and non-emergency situations encountered by a fire service organization thus safeguarding the lives of the firefighters and the citizens they protect
- ◆ **General Oversight of the Police Department**
This service provides oversight and direction to the police department to ensure that the department is appropriately responding the community and that employees are serving within the context of the "Policing in Partnership with the People" Motto.

5. Support Operations

- ◆ **Longmont Emergency Communications Center**
The Center is a 24/7 operations where all of the 911 calls and other emergency and non-emergency calls for service are answered. It provides dispatching for police, fire and ambulance services. They also provide night and weekend dispatching services for Public Works.

- ◆ Fire Computer and Software Support and Maintenance
This service provides necessary support to maintain the fire management software and coordinates with Enterprise Technology Services to ensure availability of technology.
- ◆ Fire Training
This service maintains and keeps current an on-going training program to keep pace with ever changing environment.
- ◆ GIS-based Fire Response Mapbook
This is a support service that provides current map books including response maps, districting, etc in order to insure community safety and departmental effectiveness and efficiency.
- ◆ Fire Recruitment and Promotions
This service provides assistance in the recruitment, training and promotion of fire personnel to provide the best possible workforce for the community.
- ◆ Police Crime Analysis
Using data extraction, mapping, and analysis tools the crime analyst identify crime trends, crime patterns, methods of operation and potential suspects and provides that information in a timely and consistent manner to patrol operations, special operations, detectives and administration. The crime analyst also responds to public requests for crime and traffic accident information from realtors, business owners, citizens, potential citizens, City staff, and other law enforcement agencies.
- ◆ Police Records Management
This service is responsible for maintaining, releasing, distributing, destroying, sealing, and purging Longmont criminal justice records in compliance with local, state and federal rules and regulations.
- ◆ Police Information Technology
This service insures that police personnel and vehicles are equipped with the technical tools and support they need to provide 24/7 police services and administers the department's records databases and oversees the integrity of both manual and automated police information systems.
- ◆ Crime Prevention Programs and Services
This service provides and/or coordinates crime prevention programs, services and functions as the police department liaisons to the community's businesses, residences, schools, civic organizations and other institutions.
- ◆ Police Volunteer Services
This service oversees volunteers who provide a wide variety of ongoing assistance and support with routine tasks and duties as well as special projects and events. Volunteers include the Citizen Volunteer Patrol who patrol Longmont in specially marked and unmarked vehicles and serve as the eyes and ears for the Patrol Division; Student Intern Officers who provide direct assistance to various divisions and units through their assigned officer and detective mentors; the Front Range Chaplains who provide assistance and support to public safety personnel as well as community members who are victims of crime or tragedy and desire spiritual counseling and ministry; the Explorers who provide children and young adults with opportunities to contribute to their community while exploring law enforcement careers; and the reserve officer volunteers either perform as community service officers or state certified peace officers.
- ◆ Police Property and Evidence
This service is charged with the acceptance, storage, safe keeping and eventual disposition of property and/or evidence and provides crime scene investigation and evidence.
- ◆ Police Personnel and Training
This service provides for the management, coordination, and implementation of all police hiring processes including recruitment, testing, and background investigation and the coordination of promotional processes. It also provides training to police staff, orientation of new employees, on-going in-service training, and outside training.
- ◆ Crime and Information Research Analysis
This service coordinates strategic planning and trend, provides research, evaluation, and planning capabilities to the police department regarding best practices and conducts analysis of and ensures police department policies and procedures are current.
- ◆ Police/Fire Shared Service
This service provides support including training and support of the Longmont Emergency Unit per the annual contract.

6. Municipal Criminal Justice System

- ◆ City Attorney
This service prosecutes Municipal Code violations including pre-trial conferences, trials and other proceedings in the Municipal Court.
- ◆ Longmont Municipal Court
The Municipal Court is a neutral place that hears and determines all legal cases arising from violations of the Municipal City Charter and ordinances of the City and assures the community that violations are addressed and sanctions imposed. The Municipal Court provides various court-ordered educational sessions for offenders and tracks community service hours for violators to insure compliance with court orders.
- ◆ Probation
This service provides monitoring and supervision of compliance to court orders imposed upon probationers by the Longmont Municipal Court By providing pre-sentence investigations, supervision and monitoring of probationers, assessment and referral to local and state resources, and conducting restitution investigations for victims. It oversees a program which allows juvenile offenders to complete court-ordered community service and to work off their fines in a structured, supervised environment.
- ◆ Police Court Liaison Officer
This service is responsible for the transporting of municipal court prisoners to and from the county jails, making warrant arrests and bonding and processing sex offender registrations.

7. Community Risk Reduction

- ◆ Emergency Preparedness/Community Risk Reduction
This service coordinates all aspects of emergency preparedness to ensure a safe environment for employees and citizens. Special areas include high-hazard inspections and materials tracking, fire safety inspections, development plan review to ensure compliance with fire codes, and the enforcement of fire codes.
- ◆ Safety and Loss Prevention
This service ensures compliance with local, state and federal safety regulations (including EPA and OSHA) by providing for the identification of potential hazards and the determination of the level of acceptable risk.

Improve Cultural, Educational, Recreation and Human Service Opportunities



Improve Cultural, Educational, Recreation and Human Services Opportunities

Focus on Longmont priorities - Support Education as a Community-Wide Value; Promote a Sense of Community Identity and Cultural Inclusion

1. Meet Basic Human Needs, Self-sufficiency and Stability

- ◆ Human Service Agency Grants
The City allocates 1.6% of the General Fund's budgeted operating revenues for contractual services with a variety of nonprofit human service agencies to provide assistance to its residents in the areas of: basic human service needs; neglect and abuse; prevention; child care; and self-sufficiency.

2. Promote Lifelong Learning and Cultural Understanding

- ◆ Library Adult Reference Assistance
This service assists borrowers in locating information or materials from the adult collection, including books, audio-visual materials, newspapers, magazines, electronic databases, microfilm or other documents.
- ◆ Library Adult Computer Lab
This service assists patrons using the public computers in the adult computer including registering patrons for computer use, monitoring the lab to make sure patrons are in compliance with the rules, providing assistance to patrons as needed, and maintaining and updating the computer hardware and software.
- ◆ Library Adult Programs
This service provides programs (musical concerts, lectures, book discussion groups) aimed at adults. It also includes library tours and class visits.
- ◆ Library Adult Collection
This service encompasses the book, audio-visual, newspapers and magazines, microfilm, and reference collections, including electronic databases accessible from home. It also includes all of the support services necessary to purchase, catalog, process, maintain, repair, circulate and ultimately withdraw outdated materials from the collection.
- ◆ Library Children's and Teen Reference Assistance
This service assists borrowers in locating information or materials from any part of the children's and teen collections. It includes the collection of books, audio-visual materials, magazines, CD-ROMS, electronic databases, or other documents.
- ◆ Library Children's and Teen Programs
This service includes regular weekly storytimes for infants, toddlers, pre-schoolers and Spanish-speaking pre-schoolers, the summer reading programs for children, 'tweens, teens, all special programs, and school class visits. It also includes any other special activities such as the Day of the Dead and the Mayor's Book Club.
- ◆ Library Children's and Teen Computer Lab
This service assists patrons using the public computers in the children's and teen computer lab including monitoring the lab to make sure patrons are in compliance with the rules, providing assistance to patrons as needed, and maintaining and updating the computer hardware and software.
- ◆ Library Children's and Teen Collection
This service encompasses the book, audio-visual, magazines in the children's and teen areas, including electronic databases accessible from. It also includes all of the support services necessary to purchase, catalog, process, maintain, repair, circulate and ultimately withdraw outdated materials from the collection.

- ◆ **Library Children's and Teen Outreach**
Included in this service are those efforts by library staff to interact with schools and classes outside of the library, for purposes such as explaining the summer reading program or otherwise encouraging use of the public library.
- ◆ **Homebound and Nursing Home Library Services**
This service provides library materials to patrons who are homebound or in nursing home care and thereby unable to visit the library. Most of the service is provided by volunteers.
- ◆ **Library Meeting Rooms**
The library has three public meeting room spaces. This service includes handling the bookings, making sure the rooms are set up appropriately, assisting groups, following up on problems.
- ◆ **Interlibrary Loan**
This is a service provided to patrons to obtain materials that are not available in the local collection. This service also saves a library from purchasing materials and taking up shelf space with items that may have limited use.
- ◆ **Museum Visitor Services and Support**
This service oversees operation of the Museum Facility and Collections Storage Facility, provides assistance to visitors and operates the gift shop.
- ◆ **Museum Exhibits**
This service manages six to twelve changing exhibitions annually as well as maintaining and upgrading the two ongoing history exhibits. Annual changing exhibits are a combination of in-house history exhibits, exhibits based on community partnerships, and traveling exhibits.
- ◆ **Museum Education and Programming**
This service provides a range of children's, adult, and family-oriented educational programs and community-based programs and events, including but not limited to the Discovery Days Program, the Day of the Dead program, and offsite community-based activities; serves schools through onsite tours and classroom outreach; develops interactive components for Museum exhibits; defines learning objectives for exhibits and programs; oversees program and exhibit evaluation.
- ◆ **Museum Collections Management**
This service consists of the acquisition, accessioning, cataloging, preservation, and public access to the artifacts, photographs, and manuscripts that are preserved in Longmont to document its recorded, visual, and material history. It operates the Longmont Archives and the Museum's offsite collections storage facility. It provides curatorial direction to exhibits for exhibit development, ensuring the proper interpretation of Museum objects and photographs.
- ◆ **Community Relations**
This service sponsors community cultural celebrations and offers assistance to enhance cultural competency skills that promotes understanding and interaction among members of different cultures within the Longmont community.
- ◆ **Callahan House**
The Callahan House is a historically designated home, which was donated by T.M. Callahan to the City of Longmont in 1938 for its use and enjoyment by the community. This facility is used for various events, from business meetings to wedding receptions. This over one hundred-year-old Victorian two-story home and Italian garden can accommodate events up to 150 guests.
- ◆ **Vance Brand Civic Auditorium**
A joint contract for operating facility between City of Longmont and St. Vrain Valley School District.
- ◆ **Sister Cities Liaison**
This service provides communication and support between the Longmont City Council and the Longmont Sister Cities Association (LSCA). LSCA sponsors a student exchange program each year with the sister cities of Ciudad Guzman, Mexico and Chino, Japan. They also provide many hours of volunteer services within the community.

3. Promote Physical Health and Wellness

- ◆ **Recreation Administration**
This service administers and supervises the services of the Recreation Division. It responds to citizen concerns and problems. It ensures compliance City's Financial Policy that Recreation fees shall be established to obtain at least 70% self-support, excluding capital purchases over \$5,000,

- community events, which are free to the public, and youth enrichment programs which are offered free or at reduced rates.
- ◆ **Aquatics**
This service provides instruction, open swimming and competitive programs for all ages of Longmont-area residents. Facilities operating and maintained by this service include an indoor, year-round pool (Centennial), a large outdoor pool (Sunset), and activity pools at Roosevelt and Kanemoto Parks. The goal of this service is to provide Longmont and area residents with a safe, educational and secure environment in which to pursue aquatics-based recreation opportunities.
 - ◆ **Athletic Programs**
This service provides instructional and competitive athletic opportunities for a wide range of interest and ability levels for Longmont area youth, teens and adults. A well rounded program of special interest classes, clinics and seasonal sports are offered to provide positive athletic and team sport experiences, as well as to promote the development of lifetime skills and social interaction among participants.
 - ◆ **Community Events**
This service provides a variety of events which reflect the diverse interests of Longmont residents. Annual events include Community Concert Series, Hometown Holiday Parade and Rhythm on the River. These events are provided at no cost to the community to assure access to all, and are funded through a combination of sponsorships and donations from many local businesses and organizations.
 - ◆ **Concessions**
This service purchases and resells food and non-alcoholic beverage concessions at six municipal facilities, including Sunset Pool (seasonal), Garden Acres Park (seasonal), Clark Park (seasonal), Sandstone Ranch Phase, Longmont Recreation Center (year-round). Concession operations are scheduled to coincide with programs offered at the various facilities.
 - ◆ **General Recreation Programs**
This service provides various leisure activities to all Longmont-area residents, including creative arts, performing arts, gymnastics, fitness and wellness, pre-school, summer day camp, and teen/adult special interest classes. The Memorial Building serves as another large asset to the recreational facilities in Longmont that offers numerous classes and wellness options such as: drop-in gym, weight room, gymnastics, fitness /wellness classes and a licensed preschool program. This service is also responsible for the scheduling and operation of the Memorial Building, Izaak Walton Clubhouse, park special events and all park shelters.
 - ◆ **Outdoor Recreation Programs**
This service area provides "adventurous," nature-oriented activities, including canoeing, kayaking, sailing, snow shoeing, day trips, horseback riding, bicycling, fly-fishing and sleigh rides. Most programs use the services of licensed, professional outfitters or instructors. The annual Longmont Triathlon and Turkey Trot are also included in this service.
 - ◆ **Special Recreation Needs**
This service provides programming for participants with special needs, including developmental disabilities, emotional challenges, hearing or visual impairments, and physical limitations. The goal of this service is to provide participants with a variety of positive experiences which will lead to emotional, psychological and physical growth and development. Individual assistance, including one on one support, is provided to individuals with special needs in order to ensure that all programs and services offered by the division are available to all members of the community in accordance with the Americans with Disabilities Act.
 - ◆ **Youth Recreation Programs**
This service is responsible for a variety of youth enrichment programs that offer recreational activities in an effort to strengthen and improve life development skills. This service also provides supervised leisure activities during critical high risk hours and/or within high-risk neighborhoods.
 - ◆ **Seasonal Ice Rink**
This service operates the outdoor ice skating rink located in the Pavilion at Roosevelt Park which provides the community with opportunities for open recreational ice skating, ice hockey, and other programs.
 - ◆ **Parks Development and Improvement**
This service plans, designs and oversees construction of the City's parks and trails system to enhance the quality of life to Longmont residents.

- ◆ Parks Maintenance
This service maintains the City's parks and trails systems to enhance the quality of life to Longmont residents.
- ◆ Union Reservoir
The Union Reservoir facility provides the community access to aquatics-based outdoor recreational opportunities such as fishing, sailing, wind surfing, picnicking, camping and passive day use of the facility.

4. Promote Social, Emotional and Physical Well-being

- ◆ Promoting Social and Civic Engagement in Older Adults
This service provides meaningful volunteer opportunities for older persons, the necessity of volunteers in the delivery of programs, and the coordination of these volunteers. It also provides a wide variety of low-cost, senior-led, drop-in activities as well as fee-based leisure activities. This includes day trips, lifelong learning opportunities, cultural events, a wide variety of special events and activities.
- ◆ Optimizing Physical and Mental Health and Well Being of Older Adults
This service offers physical fitness and wellness programs including a variety of fitness classes, health education, athletic programs, and outdoor activities. It also provides a variety of mental health services supervised by a licensed counselor. This includes individual therapy, support groups, and a peer counseling program.
- ◆ Maximizing Independence and Support for Caregivers
This service provides information, referral and assistance to older adults and to their caregivers either over the phone, at in-office appointments or at at-home visits. The nature of the requests most frequently relates to transportation, home care, completion of forms, and other services necessary for remaining as independent as possible. Additional support for caregivers is provided via three support groups, a dedicated information and referral phone line, various education programs, and individual therapy and facilitated family meetings.
- ◆ Address Basic Needs for Older Adults
This service provides information, referral and assistance to clients in need of housing, food, and health care. Assistance in completing forms for possible benefits, accessing other financial assistance, providing resources, and providing short term case management assistance to assist clients in managing resources are also provided.
- ◆ Early Education
This service addresses the early care and education needs of Longmont's youngest residents. A community collaboration called Bright EYES (Early Years Education Stewards) is focusing on implementing strategies that will help young children be ready to learn and ready for life. These strategies include improving the social/emotional development of young children, improving cognitive and language skills, providing access to health services, providing enrichment activities for young children and their parents, and improving parental engagement in the community and with their children.
- ◆ Youth Community Problem Solving
This area focuses on working with the community on issues that they have identified that relate to youth. Current focus areas are gang prevention and intervention and alcohol awareness. Services provided are the coordination of the community gang task force (GRIP), gang prevention and intervention classes for youth and their parents.
- ◆ Youth Counseling
Short-term counseling services are provided to help youth and/or their families assess issues, set goals, improve communication, mediate conflicts and provide a direction for the future. Services include individual, group and family counseling, assessment and referral follow up, and coordination of community and school services. Services can be accessed through the Children and Youth Resources facility as well as at select schools in the St. Vrain School District.
- ◆ Family Success
Families are assisted in accessing various resources available in the community. Services helps families assess needs while strengthening family bonds. Potential family issues might include, but are not limited to, legal issues, school issues, economic concerns, and parent/child conflict. High fidelity wrap around services (building informal family support) are also provided.

- ◆ Youth Development

Children and youth are provided experiences that build developmental assets in areas such as communication, teamwork, youth relationships, community service, grant making, political advocacy and improving community. Programs are focused on providing children and youth with key experiences that help them to grow into productive and contributing members of our community or any community in which they choose to reside. This area also includes the coordination of the St. Vrain Valley response to the Youth Risk Behavior Survey.

